CITIZENS BANK

HOW TO SIGN UP FOR ESTATEMENTS IN DIGITAL BANKING

Step 1: Access the Citizens Bank website at: https://www.thecitizensbank.net.
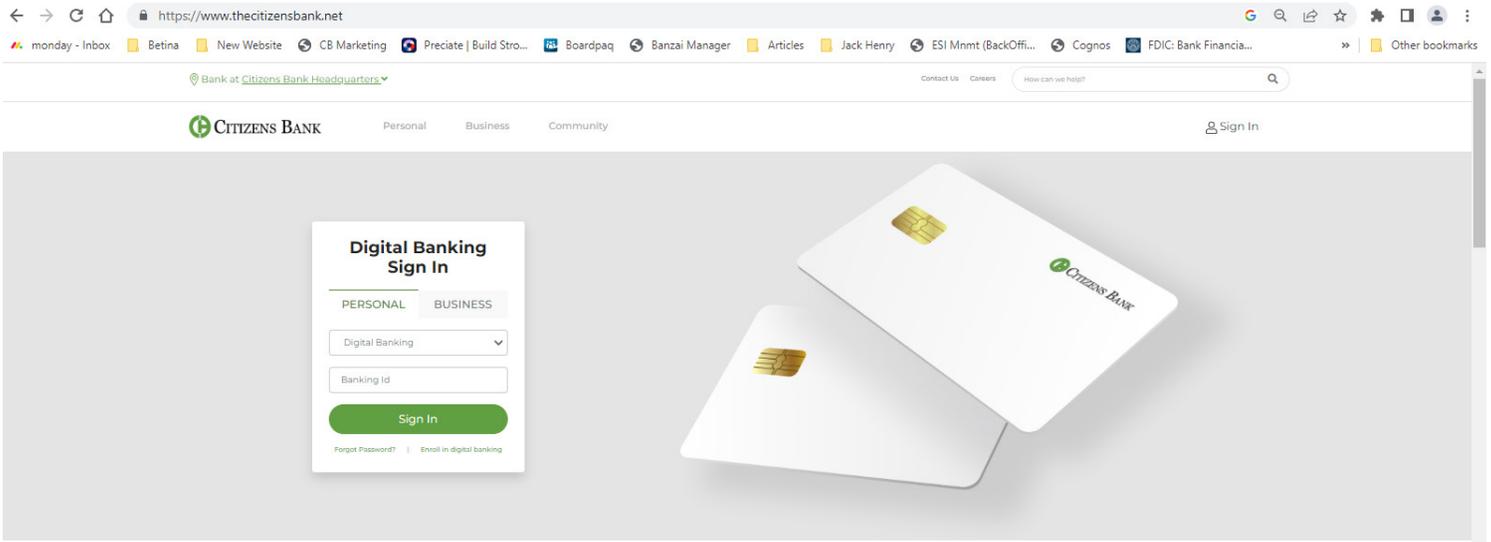
Step 2: Log into digital banking using 2FA (two-factor authentication).

Step 3: Click onto the account you want to enroll in eStatements.
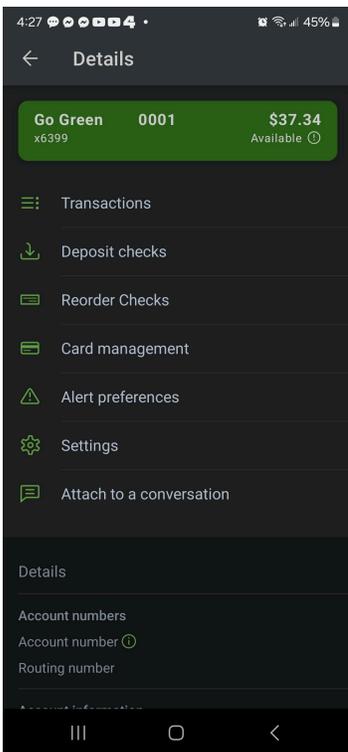
Step 4: Click on settings.

Step 5: Click on Advanced Settings.

Step 6: Select Sign Up/Changes to sign up the account on eStatements.

Step 7: Select the account(s) you would like to enroll in eStatements. You can click Enroll All Available Accounts and Documents if want to enroll all at once.

To specify only certain enrollments - click on the arrow by the account name and click in the box beside the choice. You can manage these options at any time. After updates are made click Save Settings.

Accounts enrolled in eStatements will have a checkmark in the box showing enhanced customer statements. The box is empty if not enrolled.

That's it! You are all set. Please contact us with any questions.

CONTACT US FOR ASSISTANCE: 844.350.8512 or 870.793.4441 or email us at CustomerService@thecitizensbank.net.

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