



## How to Turn Your Debit Card On and Off

**Step 1:** Open the Mobile App or Login to your Digital Banking.

**Step 2:** Scroll down to the Card Management section of the dashboard.

**Step 3:** You'll find your cards listed here. Click on the card you'd like to manage.

**Step 4:** To turn the card off, click on the toggle switch. If your card is lost or stolen, you can click on the link to report it as such. You can also click to reorder a card. The card will be mailed to you. Please allow up to 10 businesses days for the card to be mailed to you. If you need it sooner, please visit one of our branch locations.

**CONTACT US FOR ASSISTANCE** at (844) 350-8512 or [CustomerService@thecitizensbank.net](mailto:CustomerService@thecitizensbank.net).

